

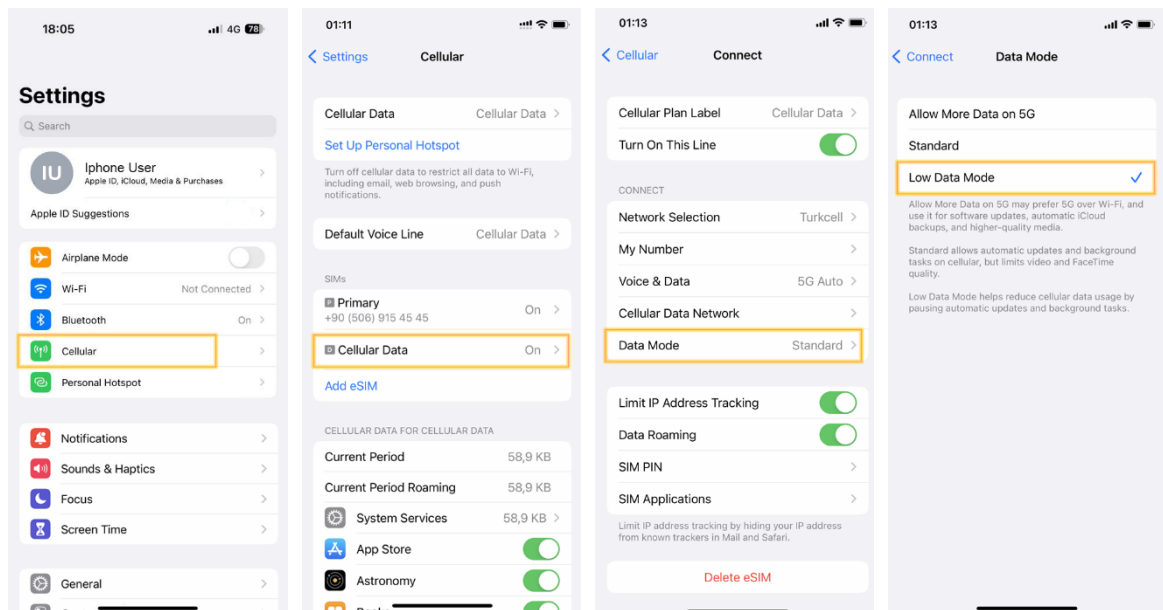


How can I activate my plan on my IOS operating system device?

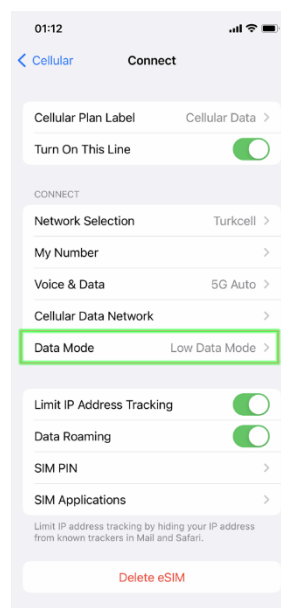
Important issues to know before you start using eSIMTIME plans.

- 1) Not all IOS operating system devices support the use of eSIM, so it is important to make a purchase after checking whether your device has eSIM support so that you can use the plan you have purchased.
- 2) After making sure that your device is eSIM compatible, secondly, you need to make sure that your device does not have a carrier lock. Many operators apply "Operator Lock" on devices purchased from operators. Operator lock is a lock that is applied to ensure that the device can only work with the lines of the operator you purchased it from; no SIM card belonging to other operators will work. If your device is carrier locked, the plan you purchased will not work.
- 3) Before you start installing the plan you have purchased, make sure that your device has an active internet connection, otherwise the installation process will give an error. For this reason, it is recommended that you upload your plan to your device one day before going abroad and turn it off.
- 4) All devices definitely consume a certain amount of data in the background, some applications that aim to keep your device updated in the background, such as checking your e-mails, making backups, updating, etc., use data without you realizing it. If you wish, you can turn off your device's background data usage or choose which applications will continue to use data in the background.

You can use the menus below to disable background data.



After these settings, make sure your Data mode is set to “Low Data Mode”.



When this setting is completed, your device will no longer use any of the background data, your emails will not be received automatically, your updates will not be made, and unless you do it yourself, no data will be used except for low system usage requirements.

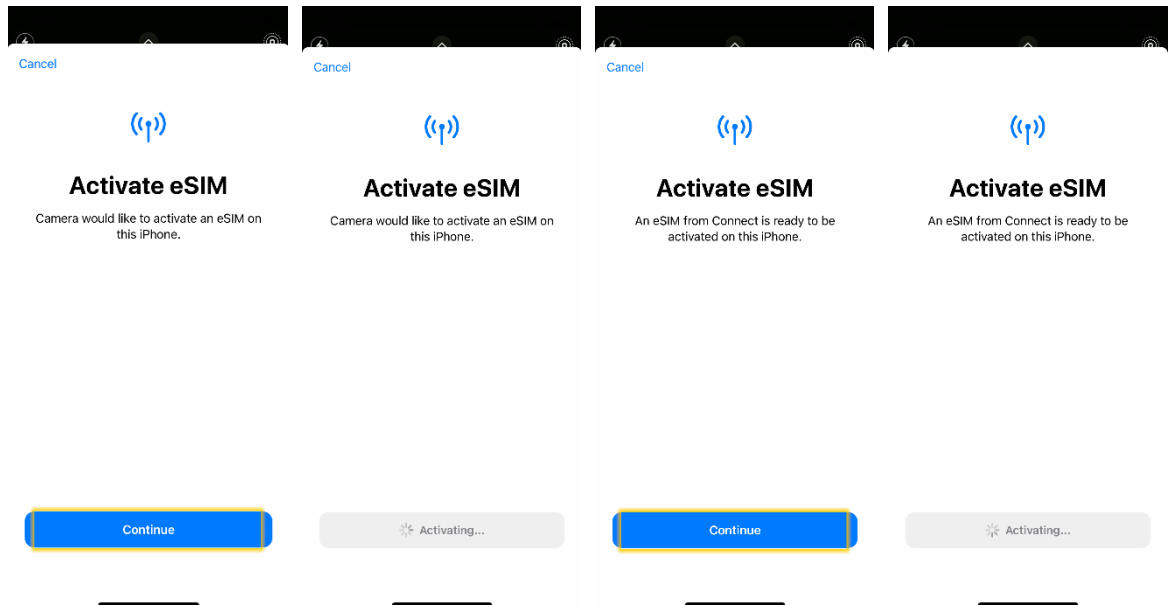
Automatically install the plan you purchased.

After purchasing the plan, all the information necessary to use the plan on your device will be sent to you via email. The most important information that will help you use your plan immediately is the plan QR code in the email sent to you.

Scan the QR code sent to you using your device's camera. When you scan the QR code, your device will return a result like the one below.

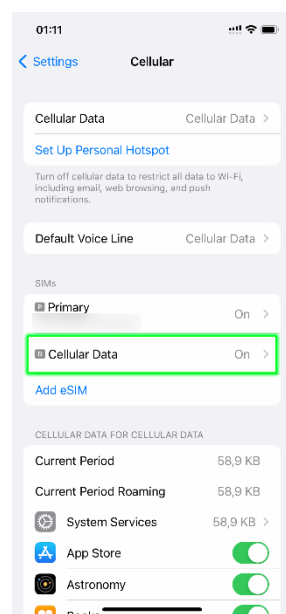


Continue from the “Cellular Plan” menu and your device will proceed to install your plan.





Since your regular SIM card is also installed, your device will install your eSIM as a secondary SIM card. Remember, you can install more than one eSIM profile on a device, but you can activate only two SIMs at the same time. When you install more than one SIM card or eSIM, you will have the opportunity to turn your existing SIM cards on or off as you wish. When you go abroad, without having to remove your main SIM card, you will be able to turn it off from the button that appears next to the SIM card you do not want to use and turn on the plan you want to use.



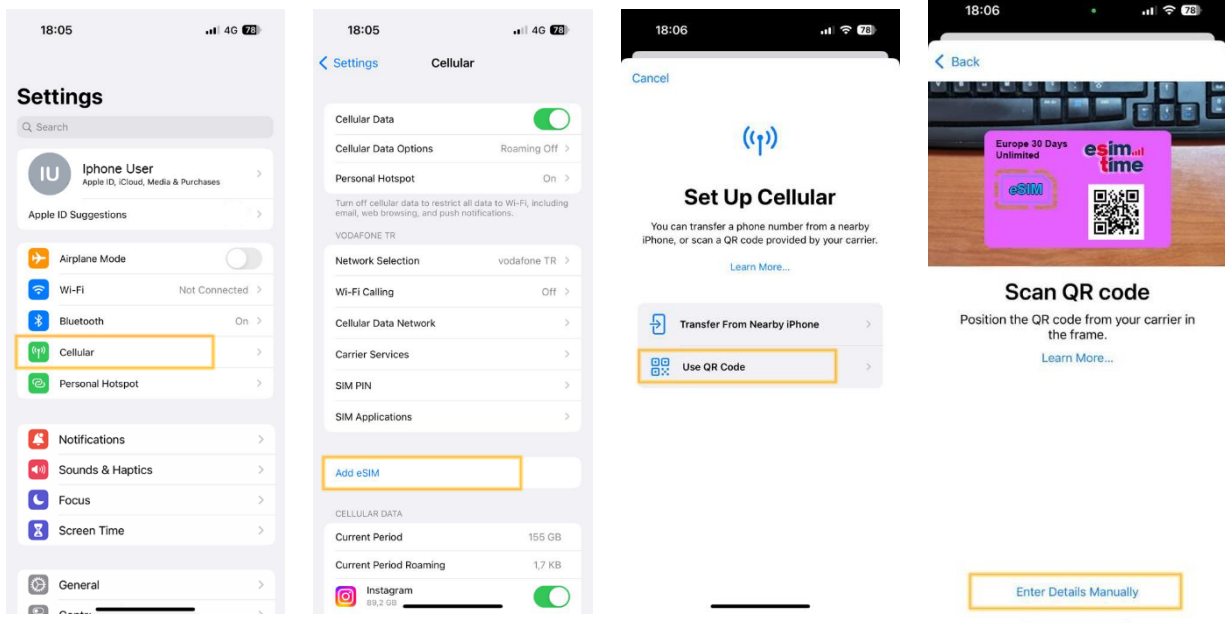
The above image may vary depending on the number of SIM cards in your device. From this screen, you will see all your existing SIM cards and can activate the card you want and deactivate the card you want, using the buttons next to them. **Before going abroad, do not forget to convert your main card to passive to avoid paying roaming fees to your local operator.** You can deactivate

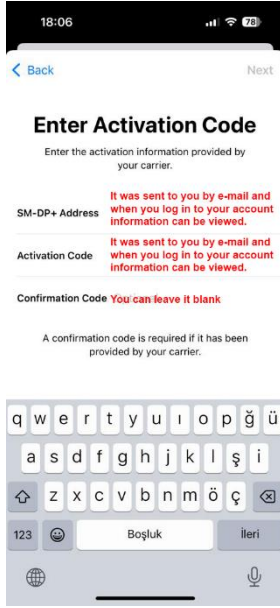
your main card at the border and activate your eSIM plan, but one thing you should keep in mind is that if your main line is active, there is a risk that you may receive a signal from the provider of the country you will travel to at some country borders, even though you have not crossed the border yet. Even the slightest signal from a foreign operator will mean that you will be charged a daily roaming fee. Therefore, it would be a logical move to deactivate your main line before getting too close to the border.

Installing the plan you purchased by entering the information manually

If you have trouble reading the QR code while trying to activate your plan automatically, then you can start using your plan by entering the necessary information manually. The manual login information you need will be sent to your e-mail address after purchase and will also be visible when you log in to your account.

To manually upload your plan





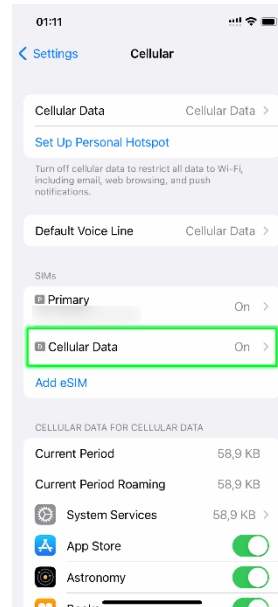
Your activation code is notified in the e-mail you receive, just enter this code in the activation code section.



Activation code
TN2023080912001552B88231

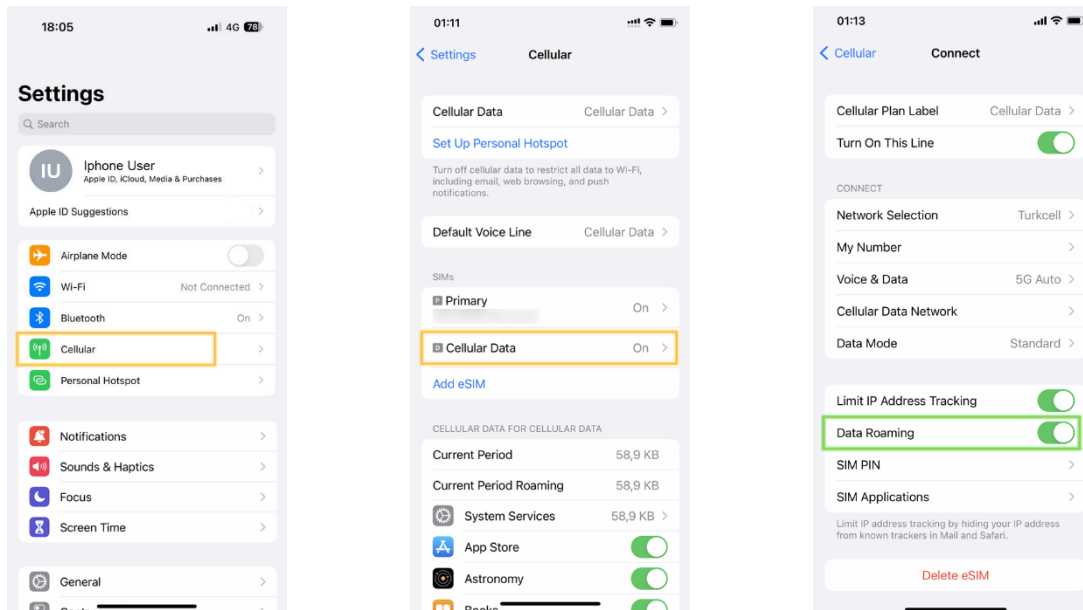
SM-DP Address
consumer.rsp.global

APN
Automatic (globalnet)



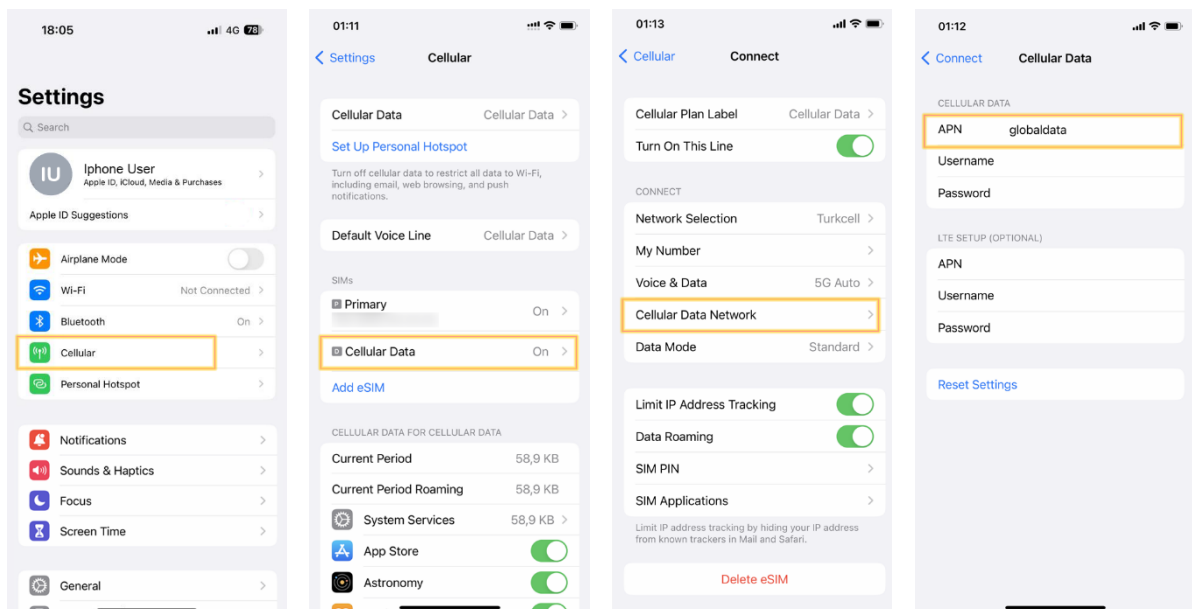
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In order for your plan to work, your device's roaming feature must be turned on. You can turn on the roaming feature of your device as follows.



1) Additional information (APN settings)

Most operators around the world automatically send the necessary APN information to your device when the eSIM starts receiving a signal from it. However, although not at a high rate, it has been observed that some operators in some countries cannot provide APN information automatically. Therefore, if your internet connection is not established after completing the above-mentioned instructions, turning your device off and on, and then waiting for a maximum of 10 minutes, it is useful to check this setting as well.



When you reach the final screen by going through the menus mentioned above, the settings in the “Cellular data network” menu should be as seen above. After completing all these steps, you can start using your new plan by restarting your phone.

Note: While some operators allow new SIMs to be registered to their systems immediately and used, some operators take up to 10 minutes to register eSIMs that will be included in the system for the

first time. If you have configured all your settings correctly, you may need to wait a while after restarting your device.