

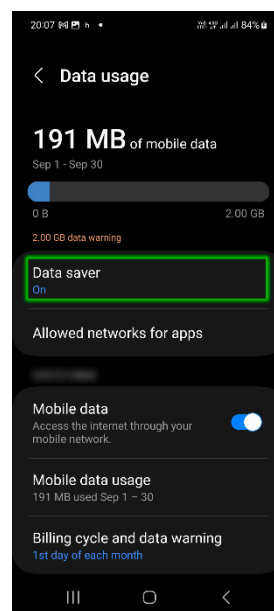
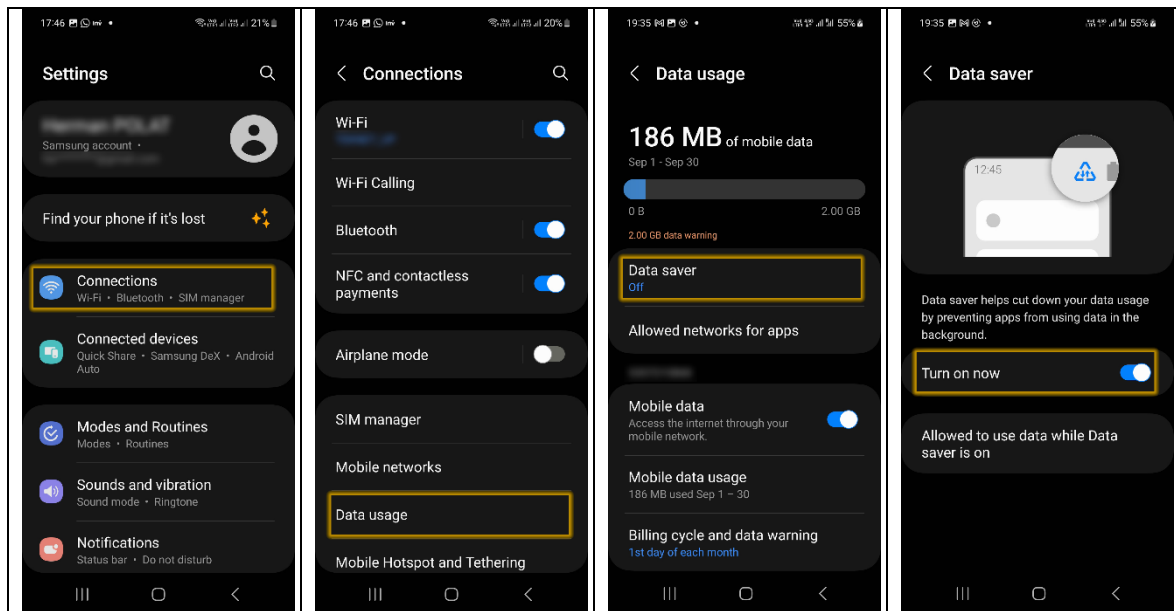


How can I activate my plan on my Android device?

Important things to know before you start using eSIMTIME plans.

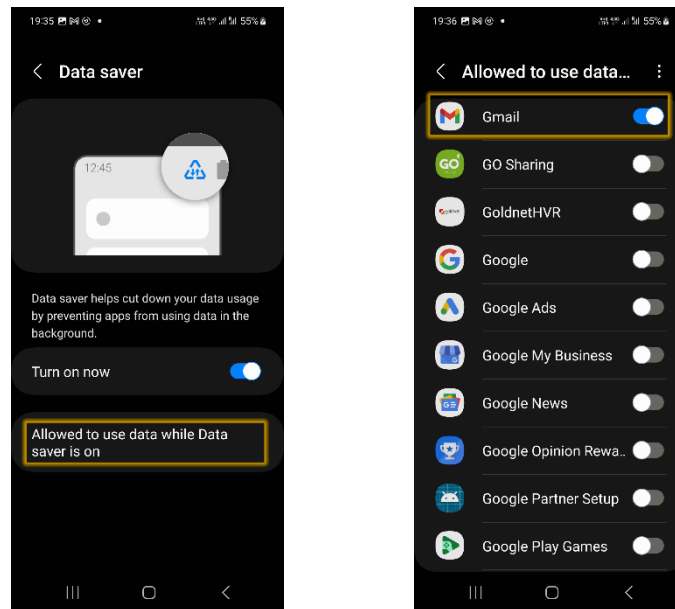
- 1) Not all Android devices support the use of eSIM, so it is important to make a purchase after checking if your device has eSIM support so that you can use the plan you purchased.
- 2) After making sure that your device is eSIM compatible, you need to make sure that your device does not have a carrier lock. Many operators apply "Operator Lock" on devices purchased from operators. Operator lock is a lock that is applied only to work with the lines of the operator you have provided the device with, no SIM card belonging to other operators will work. If your device has a carrier lock, the plan you purchased won't work.
- 3) Before you start installing the plan you have purchased, make sure that your device has an active internet connection, otherwise the installation process will fail. For this reason, it is recommended that you upload your plan to your device one day before going abroad and put it in a closed position.
- 4) All devices definitely spend a certain amount of data in the background, some applications to keep your device up-to-date in the background, such as checking your e-mails, backing up, updating, use data without you noticing. If you want, you can turn off your device's background data usage or choose which apps continue to use data in the background.

You can use the following menus to turn off background data.



Once you've done these things, make sure your Data saver setting is turned on.

When this setting is complete, your device will no longer use any of the background data, your emails will not be automatically received, your updates will not be made, and no data will be used except for a small amount of system usage requirements unless you do it yourself. However, there may be applications that you want to stay out of this setting you have made. If you want, you can exclude one or more applications you want from the scope of this restriction, for example, if you do not want the automatic checking of your e-mails to be restricted, you can only exclude that application.

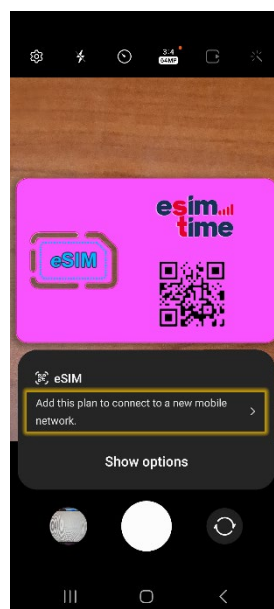


1) Automatically install the plan you've already purchased.

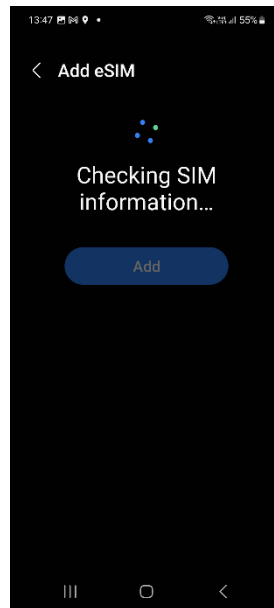
Immediately after purchasing the plan, you will receive all the necessary information to use the plan on your device via email. The most important information that will help you use your plan immediately in the email sent to you is the plan QR code in the mail.

Scan the QR code sent to you using your device's camera.

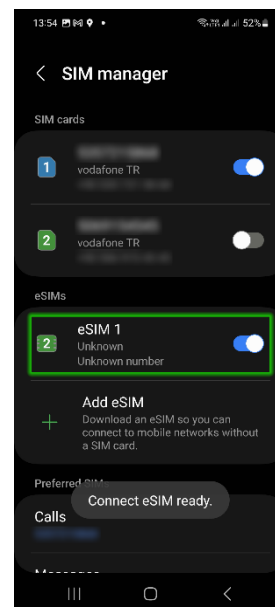
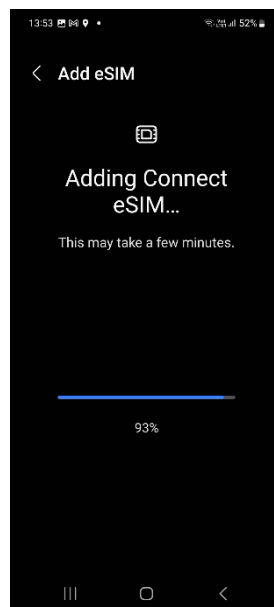
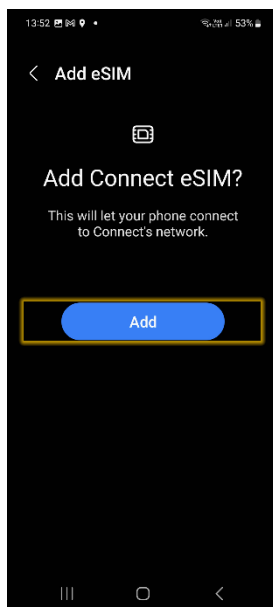
When you scan the QR code, your device will return you with a result like the one below.



Continue from the "Add this plan to connect to the new mobile network" menu and your device will proceed to the installation phase of your plan. A maximum of two SIMs can be active on a device, so if you are doing this while you have 2 active SIM cards in your device, the system will inform you that it will deactivate one active SIM card in order to add your new eSIM.

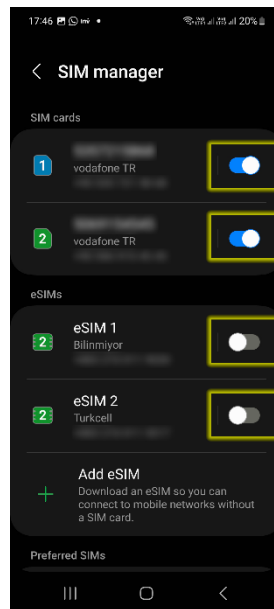


If you have a SIM card in your device, then you will complete the installation process of your Plan by going through the screens below without seeing this menu.



When this process is completed, you will have the opportunity to turn your existing Sim cards on and off as you wish. When you go abroad, you will not have to remove your main SIM card, you will only be able to turn it off from the button that appears next to the sim card you do not want to use, and you will be able to open the plan you want to use.

Even if you set the start date of the plan to a later date when you purchased your plan, your plan will be activated and the plan process will begin as soon as you add your plan to your device.

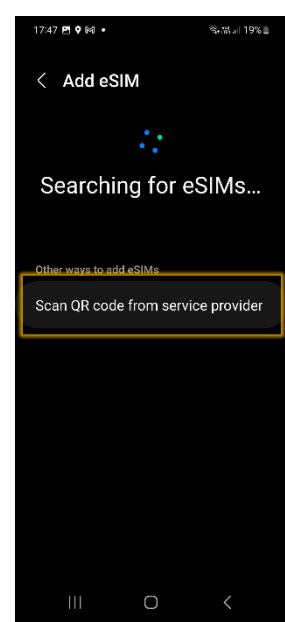
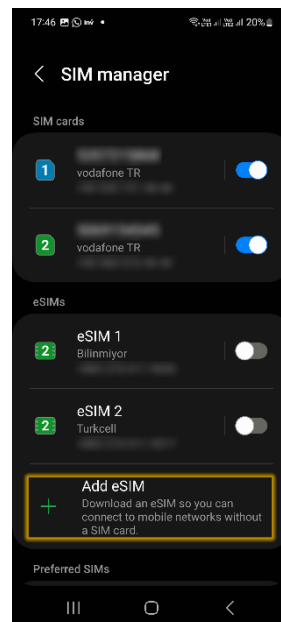
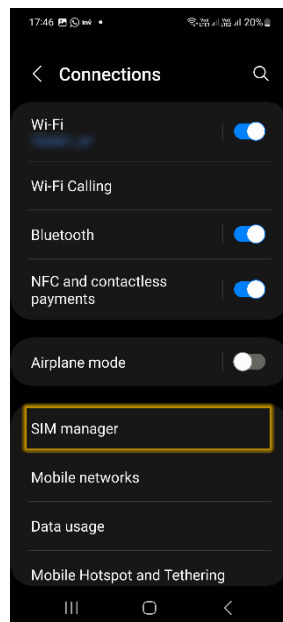
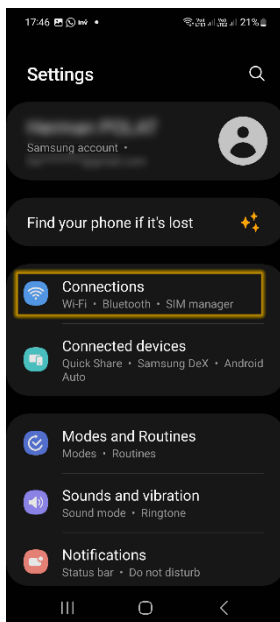


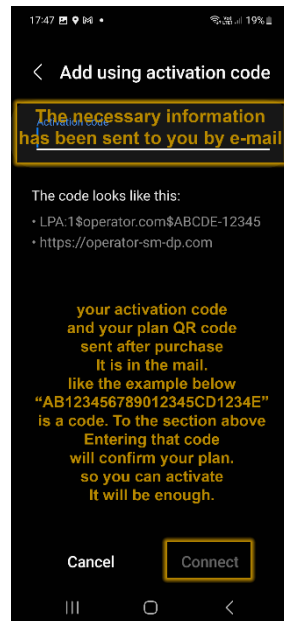
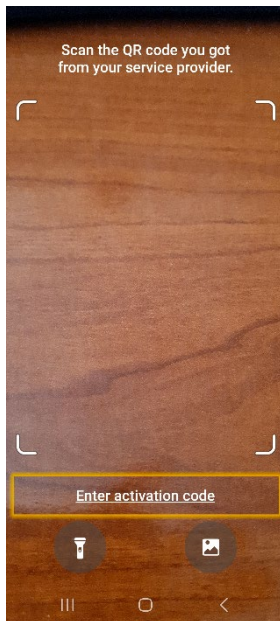
The image above may vary depending on the number of SIM cards in your device. All these processes will be completed in a very short time and you will be able to use the plan you have purchased.

1) Install the plan you've already purchased by manually entering the information

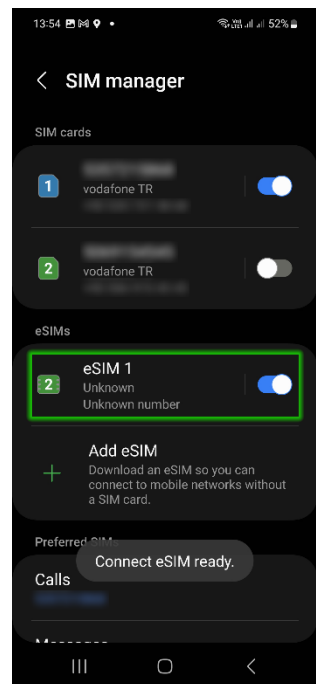
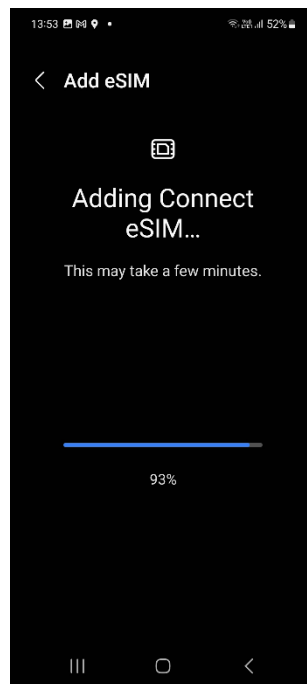
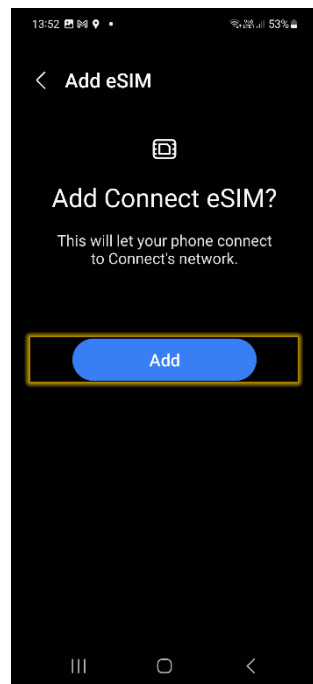
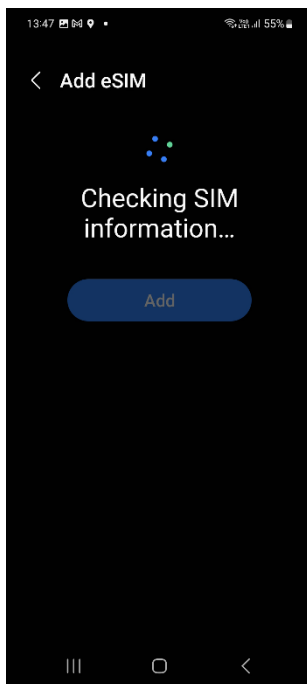
If you have trouble reading the QR code when trying to auto-activate your plan, then you can also start using it by manually entering the required information.

To manually install your plan, open your device's settings and click below





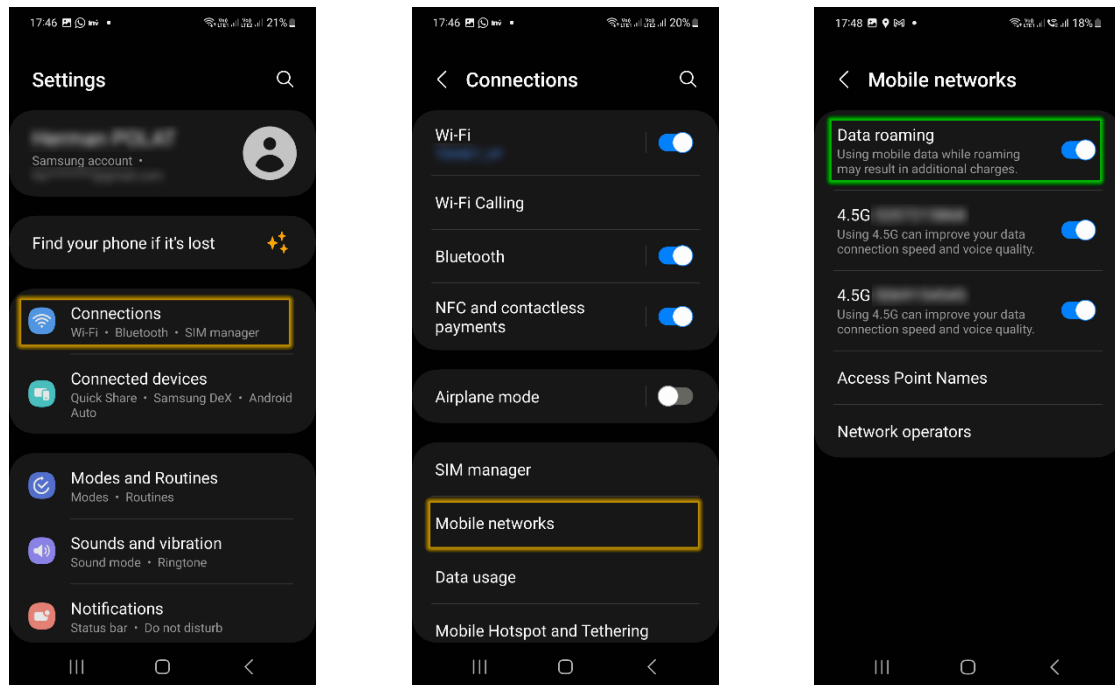
Your activation code is notified in the e-mail you receive, just enter this code in the activation code section.



1) Your device's roaming feature must be turned on for your plan to work.

Your device's roaming feature must be turned on for your plan to work. You can turn on your device's roaming feature as follows.

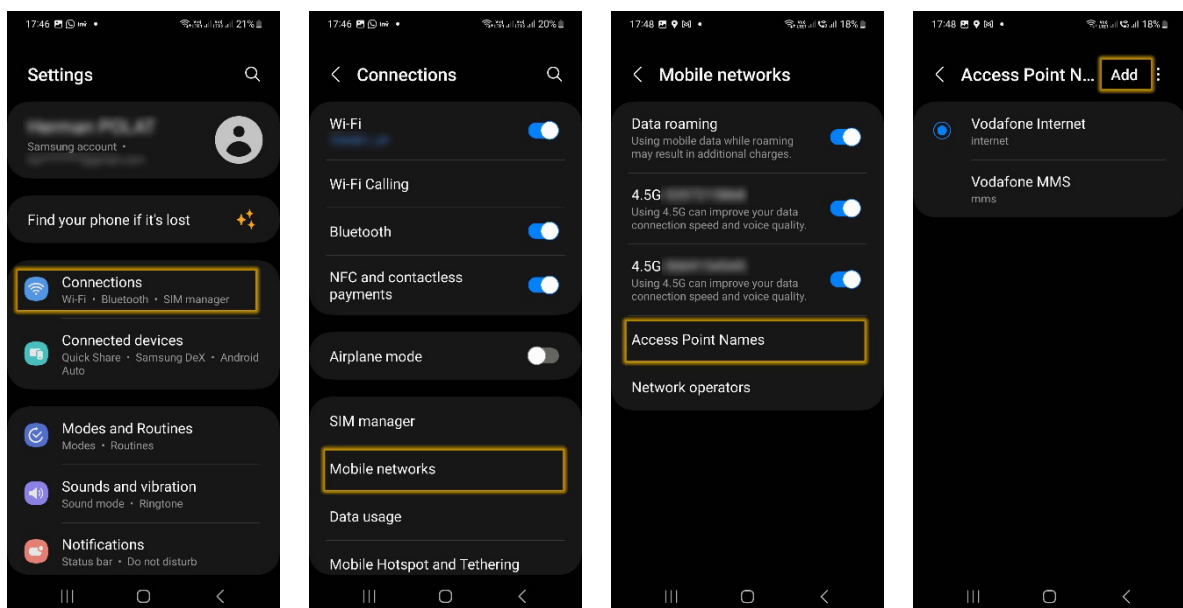
ATTENTION!! In Android operating systems, turning roaming on or off is offered as a general setting, roaming settings cannot be made separately for the SIM or eSIM in your device. Therefore, when going abroad, do not forget to turn your main line off from the SIM Manager menu, otherwise your local operator will reflect a roaming fee on your bill.



2) Additional information (APN settings)

Most carriers around the world automatically use the necessary APN information when the eSIM starts receiving signals from them. However, it has also been observed that some operators in some countries are not able to provide APN information automatically, although not at a high rate.

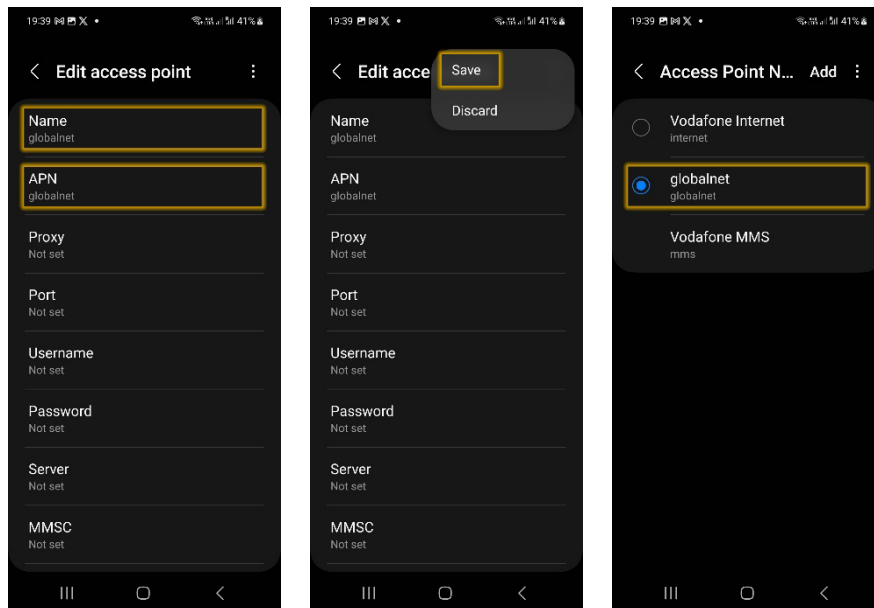
For this reason, if your internet connection is not established after completing the instructions mentioned above, turning your device off and on and then waiting for a maximum of 10 minutes, it is useful to check this setting as well.



When you reach the last screen by going through the menus mentioned above, an automatically defined Access point name other than your standard operator should appear in the "Access Point

Names" menu and that Access point should be selected. If a different access point does not appear in the list, we must create the access point manually.

You need to follow the following screens to be able to manually create the access point.



In the list of access points, make sure that the new access point setting that you just created or that came automatically is present and selected.

Note: While some operators allow new SIMs to be registered to their systems immediately and used, some operators take up to 10 minutes to register eSIMs that will be included in the system for the first time. If you have configured all your settings correctly, you may need to wait a while after restarting your device.